**Requirement Gathering for Soccer-11 Turf Booking System**

**Date:** [Insert Date]

**Project Overview**

Soccer-11 is a web-based platform designed to streamline the process of booking and managing soccer turfs. It caters to the needs of players, teams, and turf owners by offering features such as location-based turf search, real-time availability, secure payment gateways, and instant booking confirmations. Turf owners benefit from tools to manage bookings, schedules, and revenue, while players and teams enjoy an easy-to-use system for accessing soccer facilities.

**System Scope**

The system is intended for full-scale implementation as a live platform for soccer turf booking and management.

**Target Audience**

* **Players and Teams:** Individuals or groups searching for soccer turfs to play matches.
* **Turf Owners:** Individuals or organizations managing soccer facilities available for public booking.

**Modules**

1. **User Registration and Login:**
   * Enables players, teams, and turf owners to create and manage accounts.
2. **Turf Search and Booking:**
   * Allows users to search for turfs by location, date, and time, and book them with real-time availability checks.
3. **Payment Integration:**
   * Integrates secure payment gateways to facilitate online payments and generate receipts.
4. **Turf Management (For Owners):**
   * Provides turf owners with an administrative interface to manage bookings, schedules, and revenue reports.
5. **Booking Confirmation:**
   * Sends instant booking confirmations via email or SMS to users upon successful reservation.
6. **Feedback and Rating System:**
   * Allows users to rate and review turfs after their experience.
7. **Notifications:**
   * Sends reminders and updates to users regarding upcoming bookings or cancellations.

**User Roles**

1. **Players and Teams:**
   * Search and book available turfs.
   * View booking history and payment details.
   * Provide feedback on their experience.
2. **Turf Owners:**
   * List soccer turfs with availability details and pricing.
   * Manage bookings and schedules.
   * Track revenue and receive payments.
3. **Admins:**
   * Monitor platform operations, resolve disputes, and oversee user activities.
   * Manage user accounts and ensure compliance with platform policies.

**System Ownership**

The platform is owned and managed by an organization or individual responsible for its development, maintenance, and operation.

**Industry/Domain**

The Soccer-11 Turf Booking System operates in the **sports and recreation domain**, focusing on soccer facilities management.

**Data Collection Contacts**

1. **John Doe**  
   Role: Soccer Turf Manager  
   Contact: john.doe@example.com
2. **Jane Smith**  
   Role: Soccer Team Captain  
   Contact: jane.smith@example.com

**Questionnaire for Data Collection**

1. **For Players and Teams:**
   * What challenges do you face in booking soccer turfs currently?
   * How often do you book soccer turfs for matches or practice?
   * Do you prefer online booking platforms over traditional methods? Why?
   * How important is real-time availability when booking a turf?
   * What additional features would you like in a turf booking system?
2. **For Turf Owners:**
   * How do you currently manage turf bookings and schedules?
   * What difficulties do you encounter in managing your turf operations?
   * Would an administrative interface help streamline your booking process?
   * How important is a revenue tracking feature for your business?
   * What pricing model do you currently use for turf bookings?